Worcester, MA-CT

Worcester Regional Transit Authority

2016 Annual Agency Profile

Database Information

NTDID: 10014

Reporter Type: Full Reporter

60 Foster Street Worcester, MA 01608

General Information

Service Consumption 15,064,419 Annual Passenger Miles (PMT) 4,240,488 Annual Unlinked Trips (UPT)

14,871 Average Weekday Unlinked Trips1 6,067 Average Saturday Unlinked Trips¹

1,955 Average Sunday Unlinked Trips¹

Other UZAs Served

0 Massachusetts Non-UZA

Service Area Statistics

866 **Square Miles** 479,329 Population

Urbanized Area Statistics - 2010 Census

81 Pop. Rank out of 498 UZAs

304 **Square Miles**

486,514 **Population**

Service Supplied

3,231,346 Annual Vehicle Revenue Miles (VRM) 254,614 Annual Vehicle Revenue Hours (VRH)

103 Vehicles Operated in Maximum Service (VOMS)

131 Vehicles Available for Maximum Service (VAMS)

Modal Characteristics

Modal Overview	Vehicles C in Maximun	•	Uses of Capital Funds					
Mode	Directly Operated	Purchased Transportation	Revenue Vehicles	Systems and Guideways	Facilities and Stations	Other	Total	
Demand Response	10	38	\$1,329,387	\$17,575	\$4,336,455	\$20,557	\$5,703,974	
Demand Response - Taxi	-	10	\$0	\$0	\$0	\$0	\$0	
Bus Total	44 54	1 49	\$909,506 \$2,238,893	\$358,850 \$376,425	\$43,901,647 \$48,238,102	\$1,261,833 \$1,282,390	\$46,431,836 \$52,135,810	

Financial Information

Sources of Operating Funds Expended Fare Revenues \$3,662,880 14.9% Local Funds \$4,665,356 19.0% \$11,369,559 State Funds 46.2% \$4,727,686 Federal Assistance 19.2% Other Funds \$183,753 0.7% 100.0% **Total Operating Funds Expended** \$24,609,234

Sources of Capital Funds Expended

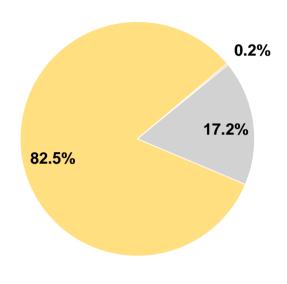
\$0 Fare Revenues 0.0% \$116,058 0.2% Local Funds \$8,991,095 State Funds 17.2% Federal Assistance \$43,028,657 82.5% Other Funds \$0 0.0% 100.0% **Total Capital Funds Expended** \$52,135,810

19.2% 14.9% 19.0%

Operating Funding Sources

Assistant Administrator: Mr. Thomas Coyne

Capital Funding Sources



Summary of Operating Expenses (OE)

Salary, Wages, Benefits	\$15,951,116	65.9%
Materials and Supplies	\$2,002,838	8.3%
Purchased Transportation	\$2,367,156	9.8%
Other Operating Expenses	\$3,869,528	16.0%
Total Operating Expenses	\$24,190,638	100.0%
Reconciling OE Cash Expenditures	\$418,596	
Purchased Transportation		
(Reported Separately)	\$0	

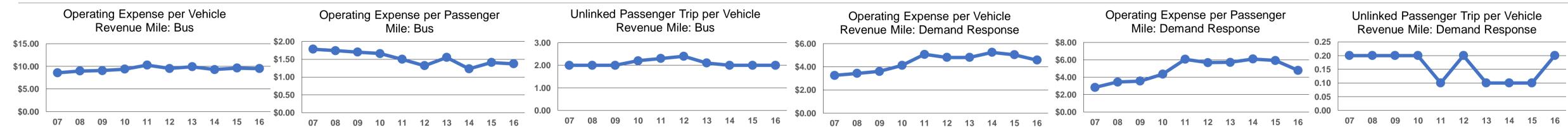
Operation Characteristics

Operation Characteristics								Fixed Guideway	Vehicles Available	Vehicles Operated		Average
	Operating		Uses of	Annual	Annual	Annual Vehicle	Annual Vehicle	Directional	for Maximum	in Maximum	Percent	Fleet Age in
Mode	Expenses	Fare Revenues	Capital Funds	Passenger Miles	Unlinked Trips	Revenue Miles	Revenue Hours	Route Miles	Service	Service	Spare Vehicles	Years ^a
Demand Response	\$4,061,813	\$202,485	\$5,703,974	849,770	134,623	886,317	58,243	0.0	63	48	23.8%	2.5
Demand Response - Taxi	\$979,863	\$111,685	\$0	264,751	56,366	329,239	24,358	0.0	10	10	0.0%	0.0
Bus	\$19,148,962	\$3,348,710	\$46,431,836	13,949,898	4,049,499	2,015,790	172,013	0.0	58	45	22.4%	4.9
Total	\$24,190,638	\$3,662,880	\$52,135,810	15,064,419	4,240,488	3,231,346	254,614	0.0	131	103	21.4%	

Performance Measures

Performance Measures	Service Efficiency				
	Operating Expenses per	Operating Expenses per			
Mode	Vehicle Revenue Mile	Vehicle Revenue Hour			
Demand Response	\$4.58	\$69.74			
Demand Response - Taxi	\$2.98	\$40.23			
Bus	\$9.50	\$111.32			
Total	\$7.49	\$95.01			

Service Effectiveness						
Ор	erating Expenses per	Operating Expenses per	Unlinked Trips per	Unlinked Trips per		
Mode	Passenger Mile	Unlinked Passenger Trip	Vehicle Revenue Mile	Vehicle Revenue Hour		
Demand Response	\$4.78	\$30.17	0.2	2.3		
Demand Response - Taxi	\$3.70	\$17.38	0.2	2.3		
Bus	\$1.37	\$4.73	2.0	23.5		
Total	\$1.61	\$5.70	1.3	16.7		



Notes:

^aDemand Response - Taxi (DT) and non-dedicated fleets do not report fleet age data.

¹Average Unlinked Trips not available for Demand Response Taxi.